

**HAUC Working Group : Performance Group** 

Report Date: 7<sup>th</sup> Dec 2020

Prepared by : Phil Cameron / Julie Payne

**Strategic Objective of Working Group:** 

**Project Plan and Progress Update** 

Task	Progress Update	Due Date	Responsible
Steps to achieve objective	Progress update for each task	Agreed completion date	Who is taking ownership for task
Improve the availability of strong performance reporting to members of JAG/Streetworks Uk Community	Working with DFT and the Governance Group on measures that will enable statistics to be easy reported from the street manager system, to aid authorities and utilities to obtaining reliable data from Street Manager, this will help authorities with their annual / tri annual permit reports and provide relevant data for utilities and show parity over all. ** Agreed list of reports (with JAG SWUK and Governance Chairs) sent to DFT and Paul Chandler – update meeting on progress Dec 20**	Feb/ Mar 21	Phil Cameron / Julie Payne Jan Chapman – S/Mgr SME
Provide a suite of reports which will show the performance of the street manager system	** The street manager governance group has also requested a report be set up to monitor the performance of the street manager system (not individual HA or SU performance).	ТВС	Sam Brothwell/ Sarah Widdows
Open Data reports from Street Manager to be accessed by interested parties	These are being developed by the DFT and street manager and the reporting group as no involvement in this process.	TBC	Sally Kendall/ Pau Chandler



Task	Progress Update	Due Date	Responsible
Steps to achieve objective	Progress update for each task	Agreed completion date	Who is taking ownership for task
As above			

## Impact on HAUC (UK) Strategic Aims

Strategic Aim	Summary of Impact	Action Needed
Communications		
Performance	Accurate data extraction from Street Manager is a must, in a format that HA's and SU's and HAUC England can use. This data needs to show parity in all areas and should not be used in conjunction with any other ad hoc reporting. All HA's and SU's can use reporting from their own works management systems and/ or API's to provide local reports but reports used in reports for England from street manager should be standardised.	To ensure that this project meets the requirements of all users and to maximise the benefit of Street Manager
Safety		
Skills & Training		
Systems	Street Manager and API's	To ensure reports are accessible by all users
Technology & Innovation		

#### **Link to other HAUC Work Streams**

HAUC Group	Subject	Action Needed
------------	---------	---------------



None currently	

#### Finance Update (if applicable)

Category	£ Spent to Date	% of Total	On Track?	Notes

## **Key Milestone Plan**

Milestone	Due Date	Status
List of initial reports	23/11/20	Completed
send to DFT		
DFT to develop reports	Feb/ Mar 21	Ongoing

## **Membership of Group**

Name	Representing	Position	Status
Phil Cameron	JAG UK	Chair	Active
Julie Payne	Streetworks UK	Chair	Active



#### **Additional Information**

Agreed Initial reporting requirements from Street Manager Nov 2020

- Number of works by permit type, Major, Standard, Minor and Immediate (by regional authority area and utility sector)
- 2. Number of permit applications, approvals, refused, deemed, cancelled, AIV's, PMR's, revoked (by regional authority area and utility sector)
- Average duration of works by works type (minor, standard, major and immediate) by each utility sector
- 4. FPN's by number issued and agreed and withdrawn by type 19 and 20 \*\*
- 5. Works by traffic management type to show impact and provide disruption indicators \*\*
- 6. Number of days works over running by type and sector \*\*
- 7. Number of sample inspections by category A ,B & C and SOM's and other categories
- 8. Number of defects issued showing high and low failures by type, SLG or reinstatement
- Number of works which include collaboration by sector and type eg primary, secondary or other
- 10.Permit data by region and sector, granted, refused, PMR's, deemed, revoked, cancelled, AIV's issued, early starts requested, extensions requested
- 11. Number of reinstatements submitted showing interim or permanent \*\*
- 12. Number of works on lane rental streets

#### Next phase \*\*

- 4.1 FPN's to show by permit condition type
- 5.1 To show location of works in F/W or C/W and will include lane rental works
- 6.1 S74 dedicated process being developed to show the number of says works are over running. Needs to be linked to days of occupancy and extension requests.
- 9.1 Will be able to lead by showing reduction in disruption days saved etc. Need clarification on process.
  - 11.1 Calculate the total surface area of works
- > Number of response codes issued against modifications and refusals by region and sector.